

## CARE & MAINTENANCE

### PREVENTATIVE TIPS

- Regularly sweep using a soft broom and/or vacuum with soft bristles to remove accumulated dust and debris. Ensure all the brushes are in good condition.
- Place exterior entry door mats to reduce dirt and debris from coming into the house. This will help avoid surface scratches from shoes and may prevent damage from occurring. Clean and vacuum door mats, rugs and also the undersides.
- It is best practice to clean up any spills or standing liquids on the floor immediately.
- Mop as needed using a dry or dampened microfibre mop and use cleaner approved products for use on hard floors. Follow manufacturers cleaning instructions.
- Use felt protectors or other protective devices under furniture feet, legs and glides. Particularly items that are frequently moved such as dining chairs. Be sure to keep the pad protectors free of abrasive dirt or debris, and periodically check and change them.
- Any furniture with casters wheels should have the widest available, non-staining rubber casters. Check the condition of all the castor wheels or rollers on your furniture or chairs before setting them on your flooring and replace any worn ones.
- Use protective clear vinyl floor mats underneath office chairs.
- Use non-staining rugs and mats to help minimise spreading of dirt and debris.
- The UV rays from direct sunlight can cause a change in colour of your flooring. Rearranging rugs and furniture periodically make colour changes less apparent. Sun filtering curtains or blinds on windows and doors can be used to prevent direct sunlight.
- Keep pet's nails trimmed and paws clean and free of dirt.
- Remove shoes with spiked or damaged heels before walking on the floor.
- Maintain normal interior humidity (relative humidity) between 40 % and 55 % all year long. Use a humidifier or dehumidifier if necessary.
- Temperatures after installation should be kept between 5°C and 38°C.

### TIPS TO AVOID

- DO NOT use products that may leave a residue which could make the floor slippery or sticky and will cause your floor to appear dull. It is recommended to test any new cleaning products in low visible areas before use, as these products could damage the flooring, leave a discolour residue, cause swelling and warping.
- DO NOT use cleaning methods or products not designed for your type of flooring such as scouring pads or cleaners that may contain abrasives, oil soaps, waxes, lemon oil, Tung oil, bleach, vinegar, floor finishes shines & polishes, ammonia or silicone.
- DO NOT use scouring powder products, steel wool or abrasives wipes.
- DO NOT wet mop (wet mop = traditional mop & bucket of water method).
- AVOID using steam mops.
- AVOID indoor mats or rugs with rough or abrasive backing and avoid synthetic rubber, vinyl or latex backing as they may cause discoloration or staining to the surface.
- AVOID dragging heavy objects or furniture across the floor. Appliances or furniture should be lifted and carefully walked into place.